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Working at the hairdresser's

Englisch-Aufgaben aus dem Berufsalltag

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 **netzwerk
lernen**

AOL

zur Vollversion

At the hairdresser's

date: _____

name: _____

Seth has found the practical training he wished. He works at the hairdressing salon "Curly Sue". Sometimes there are British or American customers – students or tourists – in the salon. The hairdressers' English is not very good. That's why Seth wants to help his new colleagues. He collects lots of words he could need in the salon.



1 Help Seth to find "hairdresser words". Use the table below. Write down the words in English and German.

profession: hairdresser – Friseur

activities		tools		materials		working people	
to cut	schneiden	scissors	Schere	shampoo		hairdresser	
to blow-dry	föhnen	hairbrush					Azubi
to dye							Meister
							Praktikant

2 Use the words of the table and give a presentation of the profession of a hairdresser.

3 Now Seth is thinking about the sentences and questions he has to say or to ask in the salon. Help Seth translate them into English.

1. Guten Tag. Was kann ich für Sie tun?
2. Bitte nehmen Sie hier Platz.
3. Ich bin ein Praktikant.
4. Darf ich Ihnen das Haar waschen?
5. Ist die Wassertemperatur angenehm?
6. Möchten Sie eine Zeitschrift oder eine Zeitung lesen?
7. Möchten Sie einen Kaffee?
8. Bitte warten Sie einen Moment, meine Kollegin bedient Sie gleich weiter.

4 An American customer comes into the salon. She is very upset and complains about her haircut. Complete the dialogue between the customer and Seth.

Customer: Good morning. I was here yesterday and got my hair cut. But today I think it's terrible. I can't style it anymore.

Seth: *(Sag, dass es dir leid tut und frag sie, warum sie gestern nicht gleich gesagt hat, wie unzufrieden sie sei.)*

Customer: The hairdresser blow-dried and styled my hair. Everything was fine. But today ... the volume is gone and this new layered cut looks awful. I hope you can help me. I have a very important meeting today.

Seth: *(Sag, dass der Kundin ganz sicher geholfen wird. Biete ihr einen Kaffee an. Sag, dass du die beste Friseurin des Salons holen gehst und dass neue Schnitte immer schwer zu stylen sind. Sie soll sich keine Sorgen machen.)*

Customer: Thank you. I hope you are right.

Rules

Simple present: From statements to questions

Statements: I/You/We/They play football.
S-----V----O

He/She plays football.
S-----V-----O

Questions: **Do** I/you/they/we play football?
Do----S-----V----O

Does he/she play football?
Does---S-----V-----O

Wird im Aussagesatz ein Hilfsverb verwendet, tritt dieses in der Frage an die erste Stelle.

I can help you.

Can I help you?
HV-S--V---O

I have got a brush.

Have you got a brush?
HV-----S---V-----O

Fragen mit einem Fragepronomen werden genauso gestellt.

Lisa starts her job at 8.00.

When does Lisa start her job?
Fragewort--does--S----V---O

Ausnahme: Bei Fragen nach dem Subjekt (who) braucht man kein Hilfsverb.

Who starts the job at 8.00?

Fragewort---V----O

Change the sentences into questions.

Exercise

1. Seth starts his work at 7.30. When _____
2. Mrs. Becker is the manager of the salon. Who _____
3. The customer comes from America. Where _____
4. She understands Seth very well. Does _____
5. Seth must clean the salon every day. When _____
What _____
6. He is 16 years old. How _____
7. The customer has to pay 40 Euros. How much _____
8. Mr. Schulz is the second hairdresser. _____
9. He starts to work at 12.00. _____
10. They like to work with people. _____

At the hairdresser's: Some help for you & Answers

Exercise 1

Use a dictionary or a pictorial dictionary for the translations. You can also talk to your classmates to find some new words.

Some help
for you

Exercise 2

Use the sentences below to write your text.

I want to talk about the profession of a _____.

A hairdresser must _____.

He/She works with _____.

The tools he/she needs are _____.

_____ work at the hairdresser's, too.

Exercise 3

Translate the words you don't know first. Then translate the full sentences.

Here are some translations for you:

Praktikant – trainee; Haar – hair; Wassertemperatur – temperature of the water; Zeitung – newspaper; Kaffee – coffee

Exercise 4

You can use the following sentences:

- I am really sorry to hear that.
- I'm sure we can help you.
- Would you like a cup of ...
- I'll get the best ...
- It's always difficult to style a new haircut.
- Please don't worry.

Exercise 1

hairdresser – Friseur

Answers

activities		tools		materials		working people	
to cut	schneiden	scissors	Schere	shampoo	Shampoo	hairdresser	Friseur
to blow-dry	föhnen	hairbrush	Haarbürste	hairspray	Haarspray	apprentice	Azubi
to dye	färben	comb	Kamm	conditioner	Pflege- spülung	master	Meister
to wash	waschen	curler	Locken- wickler	dye	Haarfärbe- mittel	trainee	Praktikant
to comb	kämmen	broom	Besen				
to sweep	fegen						

At the hairdresser's: Answers

Exercise 2

I want to talk about the profession of a hairdresser. A hairdresser has to comb, wash, cut and blow-dry the hair of a customer, and he/she must sweep the salon. He/she works with shampoo, dye, conditioner and hairspray. The tools he/she needs are a comb, a hairbrush, scissors and curlers. Apprentices and trainees work at the hairdresser's, too.

Answers

Exercise 3

1. Hello, what can I do for you?
2. Please take a seat here.
3. I'm a trainee.
4. May I wash your hair?
5. Is the temperature of the water comfortable?
6. Do you want to read a magazine or a newspaper?
7. Would you like to have a cup of coffee?
8. Wait a moment, please. My colleague/workmate will go on serving you in a moment.

Exercise 4

Customer: Good morning. ...

Seth: I'm really sorry to hear that. But why didn't you complain yesterday?

Customer: The hairdresser ...

Seth: I'm sure we can help you. Please take a seat. Would you like a cup of coffee? I'll get the best hairdresser of our salon for you. It's always difficult to style a new haircut. Please don't worry.

1. When does Seth start his work?
2. Who is the manager of the salon?
3. Where does the customer come from?
4. Does he understand Seth very well?
5. When must Seth clean the salon? / What must Seth clean every day?
6. How old is he?
7. How much does the customer have to pay?
8. Who is the second hairdresser?
9. When does he start to work?
10. Do they like to work with people?

Answers:
Rules and exercises